

## **ONLINE AND MANUAL BOOKING TERMS & CONDITIONS**

### **Online Bookings**

#### **Booking Policies**

Bookings via the website online booking form are automatically logged into the Oamaru Bay Tourist Park booking system.

Once a booking is submitted, we will send a confirmation email along with your booking details and reservation number. If no correspondence is received within 24 hours - please make contact with Oamaru Bay Tourist Park as soon as possible.

Bookings are not secured until deposits have been received (see Payment Policies).

Bookings must be re-confirmed 30 days prior to the date of arrival. Failing to confirm could result in the cancellation of your booking.

#### **Payment Policies**

In order to secure a booking - a 50% deposit is required.

Payments for online booking transactions are done through our online booking portal via Credit Card or Debit Card, all transactions are processed through a secure payment gateway portal with Payment Express, no credit or debit card details are stored on our website.

#### **Cancellation Policies**

Booking deposits and payments are fully refundable up to 30 days prior to a guest's arrival date. The guest will be charged the total price if they cancel in the 30 days before arrival. Bookings are non-transferable and there are no refunds for inclement weather.

#### **Miscellaneous**

Arrival check in time is 2pm and check out is 10am on the day of departure. An extra day may be charged for the late departure.

Prices are subject to change without notice.

For additional enquiries, questions or information please contact your Oamaru Bay Tourist Park hosts Baz and Colleen Ellis  
Phone: +64 7 866 7588  
Email: [enquiries@oamarubaytouristpark.co.nz](mailto:enquiries@oamarubaytouristpark.co.nz)

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## Manual Bookings

### Booking Policies

Manual bookings can be made by contacting us direct on +64 7 866 7588 or by emailing us at [enquiries@oamarubaytouristpark.co.nz](mailto:enquiries@oamarubaytouristpark.co.nz).

Once a booking is made, we will send a confirmation email along with your booking details and reservation number. If no correspondence is received within 24 hours - please make contact with Oamaru Bay Tourist Park as soon as possible.

Bookings are not secured until deposits have been received (see Payment Policies).

Bookings must be re-confirmed 30 days prior to the date of arrival. Failing to confirm could result in the cancellation of your booking.

### Payment Policies

In order to secure a booking - a 50% deposit is required.

Current payment options available for manual bookings:

#### **Internet /Electronic Banking:**

Deposits and payments can be initiated by Internet/Electronic banking.

Bank: BNZ

Bank Account #: **02-0136-0038016-000**

Reference: Please use reservation number so as we may identify your payment.

#### **Credit + Debit Card Payments:**

If you have made a manual booking and wish to pay by Credit or Debit card you can email us your card details and reservation number as reference, however if this option is not suitable please phone **+64 7 866 7588** to relay your card information.

### Cancellation Policies

Booking deposits and payments are fully refundable up to 30 days prior to a guest's arrival date. Bookings are non-transferable and there are no refunds for inclement weather.

### Miscellaneous

Arrival check in time is 2pm and check out is 10am on the day of departure. An extra day may be charged for the late departure.

Prices are subject to change without notice.

For additional enquiries, questions or information please contact your Oamaru Bay Tourist Park hosts Baz and Colleen Ellis  
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