

## Online Booking - Terms and Conditions

### Booking Policies

Bookings via the website online booking form are automatically logged into the Oamaru Bay Tourist Park booking system.

Once a booking is submitted, we will send a confirmation email along with your booking details and reservation number. If no correspondence is received within 24 hours - please make contact with Oamaru Bay Tourist Park as soon as possible.

Bookings are not secured until deposits have been received (see Payment Policies).

Bookings must be re-confirmed 30 days prior to the date of arrival. Failing to confirm could result in the cancellation of your booking.

### Payment Policies

In order to secure a booking - a 50% deposit is required.

Current payment options available:

#### **Credit + Debit Card Details:**

You can email us your card details and reservation number as reference, however if this option is not suitable please phone **+64 7 866 7588** to relay your card information.

#### **Internet /Electronic Banking:**

Deposits and payments can be initiated by Internet/Electronic banking.

Bank: BNZ

Bank Account #: **02-0136-0038016-000**

Reference: Please use reservation number so as we may identify your payment.

### Cancellation Policies

Booking deposits and payments are fully refundable up to 30 days prior to a guest's arrival date. Bookings are non-transferable and there are no refunds for inclement weather.

### Miscellaneous

Arrival check in time is 2pm and check out is 10am on the day of departure. An extra day may be charged for the late departure.

Prices are subject to change without notice.

For additional enquiries, questions or information please contact your Oamaru Bay Tourist Park hosts

Les and Ana Cooper

Phone: +64 7 866 7588

Email: enquiries@oamarubaytouristpark.co.nz

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